

North East Association for Institutional Research

Seventh Annual Conference October 30-November 1, 1980

University of Massachusetts Amherst, Massachusetts

Institutional Research in the Decade Ahead: Enhancing Performance

### Program Thursday, Oct. 30, 1980

# Noon-6:30 p.m.

Registration (Registration Desk, Third Floor, Conference Center)

# 1:00 p.m.-4:00 p.m.

#### Conference Seminars

(Special, Advance Registration Required, \$10; each three-hour seminar limited to 40 persons)

Institutional Self-Study and the Institutional Researcher: What You Need to Know/Rm. 165-169 H.R. Kells Professor of Higher Education Rutgers University

Institutional self-study processes required for reaccreditation have become increasingly sophisticated. H.R. Kells has helped develop some of these approaches and currently is the official selfstudy trainer for both the Middle States and New England regional accrediting associations. Professor Kells will describe necessary information on process design, procedures, recently emphasized elements and intended outcomes of reaccreditation self-study. The focus will be on the institutional researcher's role. Opportunities for limited consultation will be available. Kells is author of the recently released book, *Self-Study Processes: A Guide for Postsecondary Institutions*, published by the American Council on Education. College Student Attrition and Retention/Rm. 174–176 Robert F. Grose Director of Institutional Research Amherst College

This session will examine the conduct and value of cohort analyses, student flow studies and the conceptual views of such writers as Astin, Tinto, Cope and Hannah, and Pantages and Creedon. In addition, the seminar will address such questions as: What are useful definitions of retention and attrition? What is an optimal attrition level? Why is integration of effort critical in retention management and how can it be achieved? Dr. Grose was one of the instructors in a recent series of national workshops on this topic, sponsored by the National Center for Higher Education Management Systems (NCHEMS).

Market Research in Higher Education/Rm. 162-175 Larry H. Litten Associate Director Consortium on Financing Higher Education (In collaboration with personnel from the Boston College Office of Admissions)

This session will focus on market research for existing programs: determining the structure of competition in an institution's market position, student decisionmaking processes in college selection, information/influence systems, and other market phenomena. Attention also will be given to organizing the research function and to implementing action that effectively utilizes market research. Litten, formerly Coordinator of Institutional Research at Carleton College, has published extensively on this topic, most recently in *Research in Higher Education* and the *Journal of Higher Education*.

Thursday

### 4:00 p.m.-5:00 p.m.

Conference Demonstrations (Open to all)

The EDUCOM Financial Planning Model (EFPM) Rm. 163-164 Daniel A. Updegrove Manager, EFPM Consulting Project, EDUCOM Princeton, New Jersey

Richard C. Heck Institutional Planner Colgate University

Wade Schuette Cornell Computing Cornell University

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John Goldin Project Analyst Office of Institutional Research Yale University

Many computerized planning models are either too simple, too cumbersome, too expensive, or too specialized to be useful generally. Moreover, most require computer expertise to operate, thus becoming virtual "black boxes" to policy makers. The EFPM is designed to overcome these difficulties by providing a simple modeling language and by offering an institution of any size the flexibility to build its own planning model from the ground up, with its own structure, planning assumptions, and idiosyncracies. Institutions also can define the relevant variables, the relationships among them, and report contents and formats. The potential problem of local computer incompatibility has been solved by making EFPM available over a national dial-in network to a central computer at Cornell University. Mr. Updegrove first directed the design and development of EFPM and now acts as the principal EFPM consultant. He has given presentations on EFPM at numerous national conferences and meetings and has consulted on the model's use at over three-dozen institutions, varying in size and complexity from Marymount Manhattan College to Harvard University.

#### 5:30 p.m.-6:30 p.m.

Social Hour—Cash Bar Amherst Room/Rm. 1009

Canapes compliments of the University of Massachusetts, Amherst

### 6:30 p.m.- 7:45 p.m.

Conference Dinner Amherst Room

#### 8:00 p.m.-9:00 p.m.

Opening Address Rm. 163 Complex

The American University and Its Publics: A Historian's View Hugh Hawkins Professor of History and American Studies Amherst College

Professor Hawkins is currently writing a general history of American higher education in the twentieth century. His earlier books include a history of Johns Hopkins University, a study of the educational leadership of Charles W. Eliot, and several edited volumes, including one on the emergence of the university and industrial America.

Thursday

Thursday

# Friday, Oct. 31, 1980

### 8:00 a.m.-10:00 a.m.

Registration: 8:00a.m.-10:00a.m.

# 8:30 a.m.-10:00 a.m.

Student Choice Rm. 162-175

**Moderator:** Pamela J. Roelfs University of Connecticut

An Analytical Framework for the Investigation of the Student's College Choice Decision (8:30 a.m.-8:50 a.m.) Frederick L. Dembowski Assistant Professor of Educational Administration State University of New York at Albany

#### Messages and Media: Toward Enhanced Performance

in Marketing Communications Efforts (8:55 a.m.-9:15 a.m.) Larry H. Litten Associate Director Consortium on Financing Higher Education

The Decision to Go to College: Its Relationship to Student Value Orientation and Perceived Goal Importance (9:20 a.m.-9:35 a.m.) Christos Theophilides Assistant for Institutional Research State University of New York at Albany

A Systematic Approach to Admissions Yield Analysis—The New Paltz Experience (9:40 a.m.-10:00 a.m.) John P. Mandryk Director of Institutional Research State University of New York College at New Paltz

Michael F. Middaugh Assistant Director of Institutional Research State University of New York College at New Paltz

Friday

# 8:30 a.m.-9:35 a.m.

#### **Program Evaluation**

Rm. 165-169 Moderator: Michael Sutherland Hampshire College

Evaluation of Academic Programs: A Practical Model (8:30 a.m.-8:50 a.m.) Sigrid Hutcheson Title XX Training Unit New York State Office of Mental Health

A Model for Academic Program Evaluation in a Community College (8:55 a.m.-9:15 a.m.) Debra G. Klinman Research Associate Mercer County Community College

Thomas R. Collins Director of Institutional Research Mercer County Community College

### 9:40 a.m.-10:00 a.m.

Uses of the NCHEMS-CEEB Student Outcomes Questionnaires/Rm. 174-176 Sidney S. Micek Chairperson, Area of Administrative and Adult Studies, Syracuse University

## 10:00 a.m.-10:30 a.m.

Break (coffee, tea) Rm. 163 Complex

# 10:30 a.m.- Noon

Panel Discussion Rm. 162-175

Assessing Quality and Excellence in Higher Education Paul Wing Coordinator, Postsecondary Research Information Systems and Institutional Aid New York State Education Department

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Patrick T. Terenzini Director of Institutional Research State University of New York at Albany

Edward R. Hines Assistant Professor of Educational Administration State University of New York at Albany

Donald Hester Assistant in Higher Education New York State Education Department

### 10:30 a.m.-Noon

Attrition/Retention Rm. 165-169

Moderator: Harold O. Bettencourt U.S. Coast Guard Academy

Student Profiles for Attrition Studies (10:30 a.m.-10:55 a.m.) Jean M. Stern Director of Institutional Planning and Research Siena College

The Relationship of Academic and Social Integration to College Student Attrition: A Multi-Institutional Study (11:00 a.m.-11:25 a.m.) David W. Chapman Assistant Professor of Education State University of New York at Albany

Russell H. Johnson University of Michigan

Admissions and Retention: Student Perceptions Before and After Matriculation (11:30 a.m.-Noon) Robert S. Lay Program Director, Enrollment Management Research Boston College

John Maguire Dean of Admissions, Records and Financial Aid Boston College

Louise Lonabocker Admissions, Records and Financial Aid Boston College

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# Noon-1:45 p.m.

Conference Luncheon Amherst Room/Rm. 1009

Lo**ng-Range Planning** Dr. Henry Koffler, Chancellor University of Massachusetts at Amherst

# 1:45 p.m.-3:20 p.m.

**Special Interest Paper Sessions** 

(Three Tracks)

**Track I** Rm. 162–175

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**Moderator:** Gail Hogan Ithaca College

Enrollment Planning for the Decade Ahead: An Institutional Methodology (1:45 p.m.-2:05 p.m.) Edward L. Delaney, Jr. Director of Institutional Research Kean College of New Jersey

Design and Application of a Student Environmental Assessment Model for Use in Student Affairs Decision-Making (2:10 p.m.-2:30 p.m.) James L. Mahon Assistant Dean of Student Affairs Bentley College

Thomas H. Zarle Vice President and Dean of Student Affairs Bentley College

Beverly A. Joyce Research Associate Boston College

Adult Population Pools, Adult Participation Rates, and Projected Adult Credit Enrollment in New York State Colleges (2:35 p.m.-2:55 p.m.) Eric Braun Educational Aide, Bureau of Postsecondary Planning New York State Education Department

Friday

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Friday

Getting Back to Basics: What the Alumni Say (3:00 p.m.-3:20 p.m.) Diana M. Green Director of Institutional Research and Analytical Studies State University of New York College at Plattsburgh

Jean V. Morlock Associate for Institutional Research State University of New York College at Plattsburgh

#### Track II Rm. 165–169

Rm. 165–169

**Móderator:** Peter T. Farrago Boston University

Program Budgeting for Institutional Research (1:45 p.m.-2:05 p.m.) Kathleen E. Kopf Associate for Institutional Research & Analytical Studies State Univerity of New York Central Office

The Interrelationship Between Institutional Research and the Budget Development Process {2:10 p.m.-2:30 p.m.} Jill F. Campbell Analytic Studies Assistant State University of New York College at Brockport

Edward Kumar Controller State University of New York College at Brockport

#### A Financial Feasibility Model for Higher Education (2:35 p.m.–2:55 p.m.) Paul Wing New York State Education Department

Glenwood L. Rowse New York State Education Department

Cost Study: Review Through Implementation (3:00 p.m.-3:20 p.m.) David L. Rumpf Manager of Planning University of Massachusetts at Amherst

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#### Track III

Rm. 174~176

Moderator: C. Matthew Kelly Frederick Community College

Automating the Fact Book to Create an On-Line Planning Database (1:45 p.m.-2:05 p.m.) Michael E. Baker Director of Planning Carnegie-Mellon University

The Use of Standards and Comparative Space Data for Space Allocation (2:10 p.m.-2:30 p.m.) Michael E. Baker Director of Planning Carnegie-Mellon University

Byron R. Falchetti Carnegie-Mellon University

Self-Help Financial Aid: A Study of Its Role in Financing Higher Education (2:35 p.m.-2:55 p.m.) Beverly A. Joyce Research Associate Boston College

Elizabeth M. Haran Senior Research Associate Public Affairs Research Institute

John P. Joyce Director of Financial Aid Lesley College

Position Control: Rationale and Practicability (3:00 p.m.-3:20 p.m.) Ami Meganathan Planning Associate Carnegie-Mellon University

#### 3:20 p.m.- 3:45 p.m.

Break (coffee, tea, soft drinks) Rm. 163 Complex

Friday

## 3:45 p.m.- 4:40 p.m.

Adult/Continuing Education Rm. 162-175

Moderator: Jo Whitney University of New Hampshire System

A Statewide Approach to the Analysis of the Continuing Education Market (3:45 p.m.-4:10 p.m.) Eric Brown Network Administrator New Hampshire College and University Council

The Nontraditional Student and the State University Colleges: Market or Myth (4:15 p.m.-4:40 p.m.) Louis M. Spiro Director of Analytic Studies State University of New York College at Brockport

Roberta Allis Analytic Studies Intern State University of New York at Brockport

# 3:45 p.m.- 4:40 p.m.

Campus Planning Rm. 165-169

Moderator: Jan Napora University of Massachusetts System

Developing and Effecting an Academic Master Plan (3:45 p.m.-4:10 p.m.) Thomas M. Edwards Director of Institutional Research and Planning Frostburg State College

Master Plan: New Jersey Institute of Technology (4:25 p.m.-4:40 p.m.) Joseph E. Campbell Department of Planning and Institutional Research New Jersey Institute of Technology

# 3:45 p.m.- 4:40 p.m.

**Panel** Rm. 174-176

Protecting Ourselves and Our Clients: Institutional Research and the Protection of Human Subjects Legislation Nancy Neville Director of Career Education Research Rochester Institute of Technology

Jeffrey Cohen Human Subjects Research Officer Office for Research State University of New York at Albany

Barbara McKee Research Associate National Technical Institute for the Deaf Rochester Institute of Technology

# 4:45 p.m. - 5:30 p.m.

Annual Business Meeting Rm. 163 Complex

Robert F. Grose, President

# 5:30 p.m.-

**Open Evening** 

Special Interest Group Meetings Scheduled as Requested

Dinner and Meeting of EDUCOM Financial Planning Model (EFPM) User Group/Rm. 163 Complex

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# Saturday, Nov. 1, 1980

### 7:30 a.m.- 9:00 a.m.

Breakfast Meeting of Old And New Steering Committee Amherst Room/Rm. 1009

#### 9:00 a.m.- 10:00 a.m.

Community College Presentation Rm. 162-175

Organizational Development in a Community College: Theory and Practice Thomas R. Collins Director of Institutional Research Mercer County Community College

Debra G. Klinman Research Associate Mercer County Community College

*Coffee and tea available throughout the morning in Rm. 163 Complex.* 

# 9:00 a.m.-10:30 a.m.

Personnel Rm. 165-169

Moderator: Ellen M. Conklin University of New Hampshire

Effects of Union Exclusion on Intergroup Work Behavior in the Massachusetts State College System (9:00 a.m.-9:25 a.m.) Anthony F. Ceddia Executive Vice President North Adams State College Methodological Issues in Faculty Salary Comparisons Across Institutions (9:30 a.m.-9:55 a.m.) Simeon P. Slovacek Director of Institutional Research Cornell University

Paige V. Ireland Cornell University

Triage in Faculty Development: Advice on How to Spend Your Money (10:05 a.m.-10:30 a.m.) Michael C.T. Brookes Dean of Faculty Mount Wachusett Community College

William Lauroesch Associate Professor of Adult and Higher Education University of Massachusetts at Amherst

#### 9:00 a.m. - 11:00 a.m.

Faculty Workload Rm. 174–176

Moderator: Tommy Annas State University of New York Central Office

Summary Indicators of Undergraduate Instructional Resource Utilization: Intra- and Inter-Institutional Comparisons (9:00 a.m.-9:25 a.m.) Lawrence Kojaku Director of Institutional Studies State University of New York at Buffalo

Louis Zrebiec Institutional Studies State University of New York at Buffalo

Two Multilevel Faculty Resource Allocation Models for State University Colleges (9:30 a.m.-9:55 a.m.) Michael J. Oshier University Systems Analyst State University of New York College at Brockport

Louis M. Spiro Director of Analytic Studies State University of New York College at Brockport

Saturday

Saturday

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This program was designed by the Community Relations Office and typeset by the Computing Center of State University of New York at Albany. Type is 9 point Mallard II with 12 point bold heads.

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